

Financial Highlights

	Year Ended December 31	
	2024	2023
	(\$ In Thousands)	
Income Statement Highlights:		
Total Revenues	\$ 15,593,202	\$ 14,068,126
Uncompensated Care and Community Benefit*	\$ 993,310	\$ 1,160,045
Operating Margin	2.3%	2.0%
Total Margin	6.6%	6.1%
Statistical Highlights:		
Total Admissions (Excluding Newborns)	271,572	261,590
Hospital Outpatient Registrations	1,767,440	1,689,696
Urgent Care Visits	595,054	601,475
Clinic Visits	6,764,227	6,400,581
Employed Provider FTEs	2,896	2,835
Health Plan Members**	~1.2m	~1.2m

^{*} Uncompensated care and community benefit includes the cost of charity care, unpaid cost of public programs (Medicare/Medicaid), unpaid cost of health professional training and subsidized health services to meet community need

^{**} Members include Medicare Advantage and Medicare Risk Contracts; Banner | Aetna commercial members; Banner—University Health Plan (Medicaid) members