

Direct Secure Messaging Available

through Banner Health's Clinical Connectivity portal

Banner Health is excited to provide **Direct Secure Messaging (DSM)** to save you time and improve coordination of care for patients. A HIPAA-compliant alternative to faxing or mailing information, DSM is a secure exchange of electronic health records (EHR to EHR) and enables you to securely:

- Transition care (CCD, CCD-A documents)
- Send referrals to Banner Health physicians
- Exchange consult notes and results
- Receive and distribute finalized reports

Benefits of DSM



Secure and Trusted

Messages are authenticated and encrypted to ensure Personal Health Information (PHI) is sent securely and received only by authorized parties.



Timely and Available

DSM provides you the ability to send information about your patient within minutes, allows clinicians timely details, and helps address gaps in information that occur during transitions of care.



Efficient and Adaptable

DSM is an alternative to mailing or faxing your patient's information, which can be time consuming and may not always be secure.

Start Using DSM

If your clinic is already set up through Banner Clinical Connectivity: Your group administrator needs to request DSM access be added to your account. Visit access.bannerhealth.com/clinicalconnectivity to submit that request.

To enroll or request DSM access for the first time: Visit bannerhealth.com/clinicalconnectivity

If you have questions or need support:

- Access self-enrollment and training guides at bannerhealth.com/clinicalconnectivity
- Contact the support team at 602-747-4444, option 3
- Email webconnect@bannerhealth.com