

# Cerner Direct Secure Messaging

# What is Direct Secure Messaging?

- A HIPAA-compliant alternative to faxing or mailing information, DSM is a secure exchange of electronic health records (EHR to EHR) and enables providers to securely:
  - Send Transition care (CCD, CCD-A documents)
  - Send referrals to Banner Health physicians
  - Exchange consult notes and results
  - Receive and distribute finalized reports
- Cerner solution for Promoting Interoperability (MU) measures for secure electronic communications.
- An encrypted Internet email channel

## **Secure Messaging is not:**

- Text messaging between providers and clinicians
- Integrated with Outlook or other email platforms

# What are the benefits of DSM?

**Secure and Trusted**

Messages are authenticated and encrypted to ensure PHI is sent securely and received only by Banner team members

**Timely and Available**

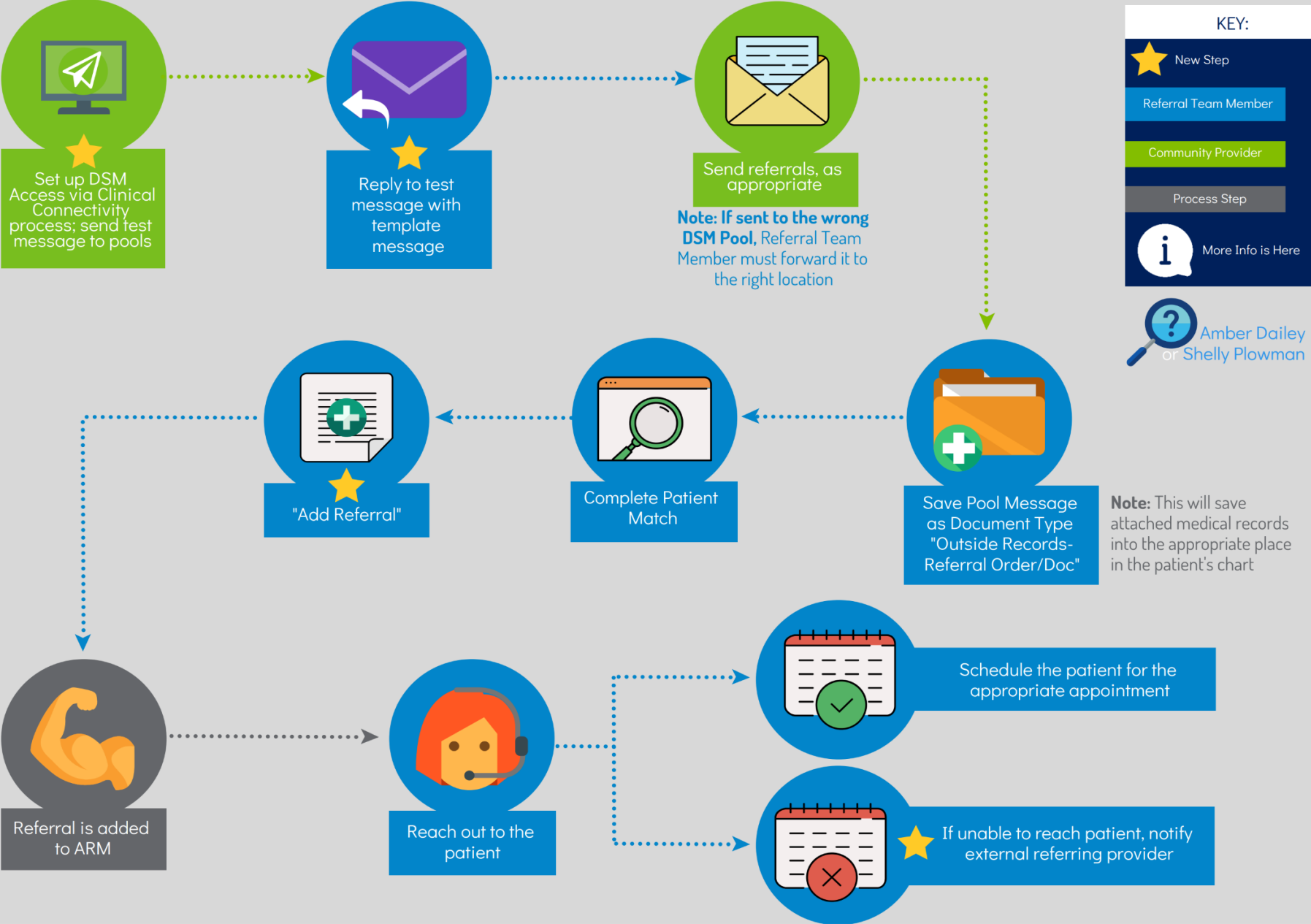
DSM provides the ability to send information regarding shared patients within minutes

**Efficient and Adaptable**

DSM is an alternative to faxing referral.

# Direct Secure Messaging (DSM) - Referral Team Workflow

## Incoming External Referral Process



# How does DSM work?

## Direct Secure Messaging Available

through Banner Health's Clinical Connectivity portal


# How does a practice utilize DSM? Clinical Connectivity!

### If a clinic is already set up with Clinical Connectivity

The group administrator needs to request DSM access be added to the provider's account.

### To enroll or request DSM access for the first time

Visit [bannerhealth.com/clinicalconnectivity](https://bannerhealth.com/clinicalconnectivity)

 Banner Health

Clinical Connectivity Office Management (OA)

Office

Users

Request Access

#### Wizard Registration

For each new member, check the application(s) you would like to request access for. Click the **NEXT** button when you have completed or press the **BACK** button to return to the previous page.

#### Office Staff Members

Request Application Access for Henry Aaron

Request Application Access for Anthony A Apple

☒ Cerner Millennium

☐ Fuji PACS Synapse

☒ iECG EKG Mgmt

☐ Report2Web

☒ Direct Secure Messaging (Tucson, Phoenix, No Co only)

Direct Secure Email Address \*

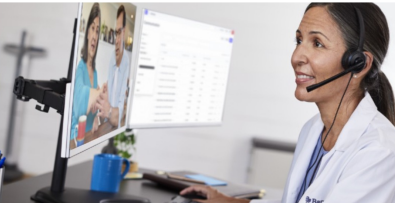
Welcome to Clinical Connectivity

#### Clinical Connectivity Portal Members

Here are the applications currently available through the Clinical Connectivity Portal:

Cerner Millennium, Synapse/PACS  
Patient Census  
Health Information Network  
Direct Secure Messaging

Click Here to Log into the Portal



Create a User Account

Don't have a login? If there are people in your office already using this system, please contact your office Group Administrator. Your Administrator will be able to create an account for you to begin using the system.

Register a New Office Group

If you are interested in registering a new office group into the Clinical Connectivity Portal, click the button below to get started!


Enroll Now

## Direct Secure Messaging Available

through Banner Health's Clinical Connectivity portal

# Education resources

## Bannerhealth.com



Find a DoctorFind a LocationConditions and ServicesGet Care Now

Home > For Health Professionals > Physician Tools > Clinical Connectivity

Clinical Connectivity: Access Clinical Info Anytime, Anywhere.

Back To Physician Tools

Banner Transfer Services

Clinical Connectivity

Clinical Support Analyst

Continuing Medical Education

ICD 10

Making the Rounds

Making Your Life Easier

Clinical Connectivity is Banner's on-line link to clinical information. It is designed for physicians, office staff and health insurance staff to access clinical information quickly, easily and on their own schedules.

About Clinical Connectivity

Clinical Connectivity is reserved for the following Clinical Providers:

- Banner Credentialed Providers:** Providers who have privileges at one or more of Banner's hospitals.
- Clinical Staff:** Office staff and clinical employees of physicians who provide treatment to patients that receive or are receiving services at one or more Banner Health facilities.
- Ordering and Referring Providers:** Licensed practitioners who provide treatment to patients that receive or are receiving services at one or more Banner Health facilities.

Clinical Connectivity is accessible from any computer with internet access. Minimum requirements for access to the web portal include:

- Computer running Microsoft Windows 7, 8.1, 10, or 11 (Windows 7 and 8.1 will be discontinued in 2023)
- Supported browsers: Microsoft Edge, Google Chrome
- Computer running MAC OSx 10.15 and above
  - Supported browsers: Safari (7.0 and above), Chrome (28.x and later), Mozilla Firefox (22.x and later)
- Broadband internet access

Clinical Connectivity Provides

Clinical Connectivity provides access to clinical information anytime, anywhere.

Applications available via Clinical Connectivity:

- Cerner Millennium:** Clinical information for Banner Health facility (lab, imaging reports, dictation, clinical results)
- Fuji PACS Synapse:** Radiology Imaging/ Picture Archive Communication System (PACS)
- IECG EKG Mgmt:** IECG enables viewing, printing, and searching of the 12-lead ECGs from the PC
- Report2Web:** Report2Web notification/alert via a daily email. This email notifies the PCP/Internist/Pediatrician or OB/G of an ED visit/Admit/OBG and/or Discharged event.
- Patient-specific "face sheets"** containing patient demographic and billing information
- Direct Secure Messaging (DSM):** Is a secure exchange of clinical healthcare data between Electronic Health Records (EHR) systems to improve patient coordination of care. DSM was developed as a technical standard for health care providers to communicate electronically, while ensuring the security of Protected Health Information.

Direct Secure Messaging (DSM) enables community providers the ability to communicate with Banner Health securely. DSM is an alternative method to mailing or faxing your patient's referral information, which can be time consuming and may not always be secure. DSM provides you the ability to send information about your patient's health record within minutes. DSM allows clinicians timely clinical details and helps to address the significant gaps in information that occur during transitions of care.

Direct Secure Messaging can be used for:

- Transitions of Care (CCD, CCD-A documents)
- Lab Tests/Results
- Referring to Banner providers
- Reports

## Banner Connect

Our CompanyClinicalPay & PersonalWorkplace Tools

Banner Connect > Providers > Other Tools > Clinical Connectivity

Clinical Connectivity

Clinical Connectivity Internet Portal

Clinical Connectivity is Banner's on-line link to clinical information. It is designed for physicians, clinical staff, and health insurance staff to access clinical information quickly, easily and on their own schedules.

Clinical Connectivity

Clinical Connectivity provides access to clinical information anytime, anywhere.

Applications available via Clinical Connectivity:

- Cerner Millennium:** Clinical information for Banner Health facility (lab, imaging reports, dictation, clinical results)
- PACS Synapse:** Radiology Imaging/ Picture Archive Communication System (PACS)
- IECG EKG Mgmt:** IECG enables viewing, printing and searching of the 12-lead ECGs from the PC
- Patient Census**
  - Physician-specific census lists.
  - Patient-specific "face sheets" containing patient demographic and billing information.
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## Collateral & Tip Sheets



Direct Secure Messaging Available

through Banner Health's Clinical Connectivity portal

Banner Health is excited to provide **Direct Secure Messaging (DSM)** to save you time and improve coordination of care for patients. A HIPAA-compliant alternative to faxing or mailing information, DSM is a secure exchange of electronic health records (EHR to EHR) and enables you to securely:

- Transition care (CCD, CCD-A documents)
- Send referrals to Banner Health physicians
- Exchange consult notes and results
- Receive and distribute finalized reports

Secure and Trusted

Messages are authenticated and encrypted to ensure Personal Health Information (PHI) is sent securely and received only by authorized parties.

Timely and Available

DSM provides you the ability to send information about your patient within minutes, allows clinicians timely details, and helps address gaps in information that occur during transitions of care.

Efficient and Adaptable

DSM is an alternative to mailing or faxing your patient's information, which can be time consuming and may not always be secure.

Start Using DSM

If your clinic is already set up through Banner Clinical Connectivity: Your group administrator needs to request DSM access be added to your account. Visit [access.bannerhealth.com/clinicalconnectivity](https://access.bannerhealth.com/clinicalconnectivity) to submit that request.

To enroll or request DSM access for the first time: Visit [bannerhealth.com/clinicalconnectivity](https://bannerhealth.com/clinicalconnectivity)

If you have questions or need support:

- Access self-enrollment and training guides at [bannerhealth.com/clinicalconnectivity](https://bannerhealth.com/clinicalconnectivity)
- Contact the support team at 602-747-4444, option 3
- Email [webconnect@bannerhealth.com](mailto:webconnect@bannerhealth.com)

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