

Banner Family Pharmacy – Specialty

Your Pharmacy Patient Advocate (PPA)

Pharmacy Patient Advocates (PPA) help with insurance billing for your specialty medicines. All patients who join the program can reach a PPA free of charge.

What Your PPA Can Do For You

Your PPA works with pharmacists, technicians, and the Pharmacy Billing Office to help answer your billing questions, get insurance information, and streamline payments. Also, your PPA can tell you if you can get help paying for your medicines. Please tell your PPA if you have any insurance changes.

Your Payment Options

Your PPA can help you arrange payment for your co-pay or deductible. You can pay by major credit card, debit card or check. You can also use your flexible spending or health savings account. Please reach out to your PPA for more information.

How to Reach Your PPA

Call us during business hours to speak with a PPA.

Banner Family Pharmacy- Specialty offers mobile-enabled patient assessments to allow you to answer questions about your refill and medicine straight from your mobile phone.

*Patients with government insurance plans may not qualify for some copay assistance programs.

Banner Family Pharmacy – Specialty **Your Specialty Clinical Pharmacist**

You may use all services offered by our program to help you get the most out of your specialty medicines. Yet, you may choose to opt out of these services. Let a Pharmacy technician or a pharmacist know at any time.

What Your Specialty Clinical Pharmacist Will Do for You:

- Give you facts about your medication and how to use it
- Answer any questions you may have about your disease or treatment
- Work with you to avoid or manage any side effects that you may come across during treatment
- Work with your doctor to ask for your prescriptions and help you manage your treatment

How to Reach Your Specialty Clinical Pharmacist

Call us during business hours to speak with a Specialty Clinical Pharmacist.

Banner Family Pharmacy- Specialty offers mobile-enabled patient assessments to allow you to answer questions about your medication straight from your mobile phone.

We are here to serve you. We look forward to working with you.