

FREQUENTLY ASKED QUESTIONS (FAQS)

MAY I VOLUNTEER AT THE TUCSON BANNER-UNIVERSITY MEDICINE FACILITY OF MY CHOICE?

- Yes! Volunteer opportunities are available at all of our Tucson campuses:
 - ♦ Banner-University Medical Center South
 - ♦ Banner-University Medical Center Tucson
 - ♦ Diamond Children's Medical Center,
 - ♦ University of Arizona Cancer Center North
 - ♦ Ambulatory clinics throughout the region, including our brand-new North Clinics

WHAT TYPE OF VOLUNTEER OPPORTUNITIES ARE AVAILABLE AT TUCSON BANNER-UNIVERSITY MEDICINE FACILITIES?

- *Administrative and project support*
- *Guest Services:* Information Desks/Concierge, Retail/Gift Shops, Culinary, Waiting Rooms, and more
- *Floor Support:* Cancer Centers, Ambulatory, Med/Surg, and ED
- *WIS/Pediatrics:* NICU, Labor and Delivery, Tutoring and Pediatric Volunteering (Child Life)
- *Specialty Programs:* Dog Therapy and Spiritual Care
- Banner-UMC also utilizes volunteer support for single-day events and or long-term projects

IS COURT-MANDATED COMMUNITY SERVICE AVAILABLE THROUGH BANNER-UNIVERSITY MEDICINE VOLUNTEER SERVICES?

- The Volunteer Services Department is unable to provide court-ordered community service.

DOES BANNER-UNIVERSITY MEDICINE VOLUNTEER SERVICES PROVIDE OBSERVATION, SHADOWING OR INTERNSHIP/EXTERNSHIP OPPORTUNITIES?

- The Volunteer Services Department does not currently oversee these experiences. However, we can provide employees a copy of Banner's most current Observation policy. For all non-employees, please contact BH-studentcoordination@bannerhealth.com for inquiries.

WHERE CAN I FIND MY HEALTH RECORDS?

- As an applicant, you can request your health documentation through your physician, educational institution (college, high school, etc.), State Department of Health, or County Health Department.

CAN BANNER-UNIVERSITY MEDICINE VOLUNTEER SERVICES PROVIDE ME A COPY OF MY HEALTH RECORDS OR SEND THEM TO OTHER DEPARTMENTS?

- Unfortunately, Volunteer Services is unable to keep health records on file. Please contact Banner Employee Health to request health documentation.

CAN BANNER-UNIVERSITY MEDICINE VOLUNTEER SERVICES PROVIDE ME A COPY OF MY BACKGROUND CHECK?

- The Volunteer Services Department is unable to provide a copy of the results of background checks. Please contact the background reporting company that completed your background check to request a copy of your results.

BANNER-UMCTS VOLUNTEER SERVICES

1625 N Campbell Ave ♦ Tucson, AZ 85719 ♦ 520.694.6703
BUMCVolunteer@bannerhealth.com